

**2 0 2 1**

( July )

COMMERCE

( Honours )

**( Information Technology in Business )**

( BC-203 )

Marks : 75

Time : 3 hours

*The figures in the margin indicate full marks  
for the questions*

UNIT—I

1. (a) Explain the following : 2+2=4  
(i) Interpreter  
(ii) Compiler
- (b) Define assembler. 1
- (c) What is an information system? 2
- (d) What is an application software? 2

- (e) Explain the role of information technology in business. 3
- (f) Explain, in brief, any three characteristics of a computer. 3

Or

- (a) Write short notes on the following : 3×4=12  
(i) Firmware  
(ii) Virus  
(iii) Liveware  
(iv) Tailor-made software
- (b) What are the limitations of information technology? 2
- (c) What is a linker? 1

UNIT—II

2. (a) What is an Operating System (OS)? 2
- (b) What is open-source operating system? Briefly discuss on the advantages of open-source operating system. 2+4=6
- (c) Explain any three functions of an operating system. 2×3=6
- (d) What is record in database management system? 1

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Or

- (a) Explain, in brief, about the following networks : 2×3=6
- (i) LAN
- (ii) MAN
- (iii) WAN
- (b) What is a Database Management System (DBMS)? 2
- (c) What are the advantages of Relational Database Management System (RDBMS)? 4
- (d) What is the role of a database administrator? 3

UNIT—III

3. Consider the following data as shown in an electronic spreadsheet :

	A	B	C	D	E
1	Employee Number	Employee Name	Basic Salary (in ₹)	DA (Dearness Allowance) (in ₹)	HRA (House Rent Allowance) (in ₹)
2	101	ABC	1,000		
3	102	DEF	2,000		
4	103	GHI	3,000		
5	104	JKL	4,000		
6	105	MNO	15,000		
7	106	PQR	20,000		

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	F	G	H	I
1	MA (Medical Allowance) (in ₹)	Gross Salary = Basic Salary + All Allowances (in ₹)	Deduction (in ₹)	Net Salary = Gross Salary - Deduction (in ₹)
2				
3				
4				
5				
6				
7				

There are three allowances namely, DA = Dearness Allowance, HRA = House Rent Allowance and MA = Medical Allowance.

But there is only one deduction.

Write down the formulas for calculating the following in an electronic spreadsheet :

- (a) DA (Dearness Allowance) = 75% of the Basic Salary 2
- (b) HRA (House Rent Allowance) is calculated as follows : 3+4=7
- (i) For a Basic Salary which is less than or equal to ₹ 12,000, the HRA (House Rent Allowance) will be 20% of the Basic Salary
- (ii) Otherwise, for a Basic Salary which is greater than ₹ 12,000, the HRA (House Rent Allowance) will be only 10% of the Basic Salary

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- (c) MA (Medical Allowance) = 1% of the Basic Salary 2
- (d) Gross Salary 2
- (e) Deduction = 10% of the Basic Salary 1
- (f) Net Salary 1

Or

- (a) Explain any three types of charts in Excel. Also draw suitable diagrams.  $3 \times 3 = 9$
- (b) What is the usefulness of charts in an electronic spreadsheet? 2
- (c) Consider the following data as shown in an electronic spreadsheet :

	A	B	C	D	E
1	Employee Code	Basic Salary (in ₹)	Sales (in ₹)	Commission (in ₹)	Total Salary = Basic Salary + Commission (in ₹)
2	AAA-1	1,000	10,000		
3	BBB-2	2,000	20,000		

Calculate the following in an electronic spreadsheet :

- (i) Commission = 10% of the sales  
Write the two formulas for calculating the commission in cells D2 and D3.  $1+1=2$

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- (ii) Total Salary = Basic Salary + Commission  
Write the two formulas for calculating the total salary in cells E2 and E3.  $1+1=2$

UNIT—IV

4. (a) Briefly explain the differences between Internet and Intranet. 3
- (b) Write the names of some Internet Protocols. Also explain them.  $2+5=7$
- (c) Discuss on the growth of Internet. 2
- (d) What is a search engine? Give suitable examples of search engine. 3

Or

- (a) What is WWW? 2
- (b) Discuss the usage of Internet to the society. 6
- (c) What is net etiquette? Explain. 7

UNIT—V

5. (a) What is e-commerce? 2
- (b) Explain the e-commerce business models for generating revenue. 9
- (c) Write a short note on Advertising on the Web. 4

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*Or*

- (a) Discuss on online payment systems and its usage. 5
- (b) Write a short note on Marketing on the Web. 3
- (c) What are the advantages of e-commerce over traditional commerce? 3
- (d) What is the difference between the two terms 'e-commerce business models' and 'types of e-commerce'? Explain, in brief, with reference to the following : 4
- (i) B2C type of e-commerce, e.g., Amazon
  - (ii) Advertising-supported e-commerce business model, e.g., Google

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