

**6/H-65 (xvii) (b) (Syllabus-2015)**

**2 0 1 8**

**( April )**

**BUSINESS ADMINISTRATION**

**( Honours )**

**( Industrial Relations and Labour Laws )**

**[ BBAH-602 (HR) ]**

*Marks : 75*

*Time : 3 hours*

*The figures in the margin indicate full marks  
for the questions*

**UNIT—I**

- 1. Discuss the functions of an Industrial Relations Manager. Highlight the scope of industrial relation.** 10+5=15

**OR**

- 2. Write down the causes of poor industrial relations. Discuss the contemporary issues in industrial relations in the Indian context.** 5+10=15

( 2 )

UNIT—II

3. What are the causes of industrial dispute? Explain the process of arbitration in industrial dispute. 5+10=15

OR

4. (a) "Workers have the right to strike, while management have the right to lockout." Explain the statement in the context of industrial relations. 10  
(b) Explain the duties of a Conciliatory Officer. 5

UNIT—III

5. (a) Discuss the problems faced by the Indian Trade Unions. 10  
(b) Write a brief note on any one major Indian Trade Union Association in India. 5

OR

6. (a) Discuss the emergence and growth of Indian Trade Union since independence. 10  
(b) Explain the functions of a Trade Union. 5

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( Continued )

( 3 )

UNIT—IV

7. What is collective bargaining? Explain the process of collective bargaining. 5+10=15

OR

8. (a) Discuss the grievance management procedure in brief. 10  
(b) What is participative management? Identify its merits. 2+3=5

UNIT—V

9. What is ESI fund? What are the purposes for which the fund may be expended? 5+10=15

OR

10. (a) What are the obligations on the part of the employer in respect of payment of gratuity? 10  
(b) Write a note on compulsory insurance of employer for payment of gratuity. 5

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